



Refund Policy

Introduction

This document contains Hunter Connect's (the "company", "us", "we", or "our") refund policy for all products and services offered by our company. Hunter Connect expects its clients (the "customer," "user," "you," or "your") to carefully read and understand this refund policy prior to doing business with the company.

Hunter Connect reserves the right to modify this Refund Policy at its discretion, or against any customer it believes is abusing this policy. Any such revision or change will be binding and effective immediately after posting of the revised Refund Policy on HunterConnect.com. You agree to periodically review our Refund Policy, including the current version of our Refund Policy. Our Refund Policy is made available at <http://www.HunterConnect.com/legal/>. It is your obligation to review our refund policy for any such revisions.

Website Development Refunds

Clients who are not completely satisfied with their website within 30 days after we complete the design, will be provided with a full refund for the total web design purchase price. The amount of the refund provided will not include hosting fees, domain transfer/purchase fees, website transfer fees, or any other payments made by the client. The amount of the refund provided will be based on the original web design package fee paid by the client only. Refunds will only be issued by bank check and may take up to 90 days to be delivered from the date the client initially requests the refund. If we have canceled the client's account due to a breach of our Terms of Service on their part, they will not be eligible for a refund. Domain name registration/renewal fees and hosting fees are non-refundable.

Prior to requesting a refund, the client is expected to effectively remove the website from the Internet and dispose of all files (i.e., images, text, logos, audio) and other creative content provided by Hunter Connect for their website. It is illegal to continue to use or keep published any website, website content, or related files provided by Hunter Connect after a refund has been issued. We expect the use of logo images, banner images, text, multi-media files and other content provided for the website by Hunter Connect to be discontinued immediately after a refund has

been issued.

Hosting Refunds / Domain Name Purchase & Renewal Refunds

We have adopted a No Refund policy for hosting and related services. This includes: hosting fees, hosting fees paid in advance, upgrade fees, website transfer fees, domain renewal fees, overdue payment fees, and any other costs associated with your hosting account. All purchases are final. No refunds will be provided for any reason. Refund exceptions may be granted on a case-by-case basis, due to exceptional circumstances. Refund exceptions are considered and provided at the sole discretion of Hunter Connect, LLC only. When exceptions are made, refunds provided may be partial and or limited.

Other Products/Services Refunds

Unless otherwise specified under written contract between Hunter Connect and the client, no refunds will be provided for any reason. Refund exceptions may be granted on a case-by-case basis, due to exceptional circumstances. Refund exceptions are considered and provided at the sole discretion of Hunter Connect, LLC only. When exceptions are made, refunds may be partial and or limited.

How to Request a Refund

To request a full or partial refund, you may email payments@hunterconnect.com. Please list all reasons for which you are requesting a refund. If you cannot email us, you may also write to:

Hunter Connect, LLC
4130 SW 117th Ave #465
Beaverton, OR 97005

It is recommended that in addition to emailing/writing to us, you also call us to make sure we have received your refund request. You may call us Monday through Thursday from 9:00 AM to 4:00 PM PST at: (888) 707-5717.

Miscellaneous

This Refund Policy shall be governed by and construed in accordance with the laws of the state of Oregon.

If any provision of this agreement shall be unlawful, void, or for any reason unenforceable, then that provision shall be deemed severable from this agreement and shall not affect the validity and enforceability of any remaining provisions.

Revised and effective: December 12th, 2009.